



Frequently Asked Questions: Retail

Are your customers getting impatient when you can't process their order?

Always On Mode keeps you moving at full speed, even during an Internet slow-down or outage. Stable systems equal happy customers!

Tired of manual data entry and endless hours doing the accounting for your business?

QuickBooks accounting integration saves you countless hours with automatic data syncing.

Need to bring in the right staff at the right time?

Easily create employee schedules and view the trends in your business. Access labor forecasting reports to better understand staff needs during busy times.

Need to manage more SKUs than you could even imagine?

Manage over 500,000 unique SKUs. Add or edit items in bulk through the management console or the iPad directly. With universal barcode scanning, adding new items is quick and easy.

Do you have full visibility into your inventory?

Track inventory and supply chain management in real-time. Setup vendors, attach products to vendors and generate purchase orders centrally. When one store sells out an item, easily transfer inventory from one store to another or check inventory from another store for instant customer pickup.

Need an omni-channel POS platform?

Sell products in-store, through e-commerce, catalog, and on mobile.

Interested in knowing your customers better and rewarding them?

Keep customer information in the CRM, record which items they purchase, understand their preferences, and offer them to join your loyalty program or purchase a gift card.

Want to process sales from anywhere on the floor?

Process transactions, generate receipts, and even check inventory from anywhere on the floor with the Mobile POS.

Looking to engage your customers?

Use dynamic digital displays to showcase new products or add a customer facing display for a faster and more engaging checkout process, from sign-on screens, receipt option selections, and customized messaging.

Need help with building your e-commerce platform?

Use custom layouts and open source code to help tailor the look and feel of your website. Multiple product images can be applied with size charts. E-commerce is simplified with online ordering, custom shipping rates, UPS integration, and matrix inventory.

Wish you could always be in the loop on social media conversations?

With Twitter, Foursquare, and Yelp integrations, be alert on social media conversations around your business in real-time. Even tweet directly from the POS.

Worried about credit card fraud?

Credit card information is encrypted on swipe for customer protection.